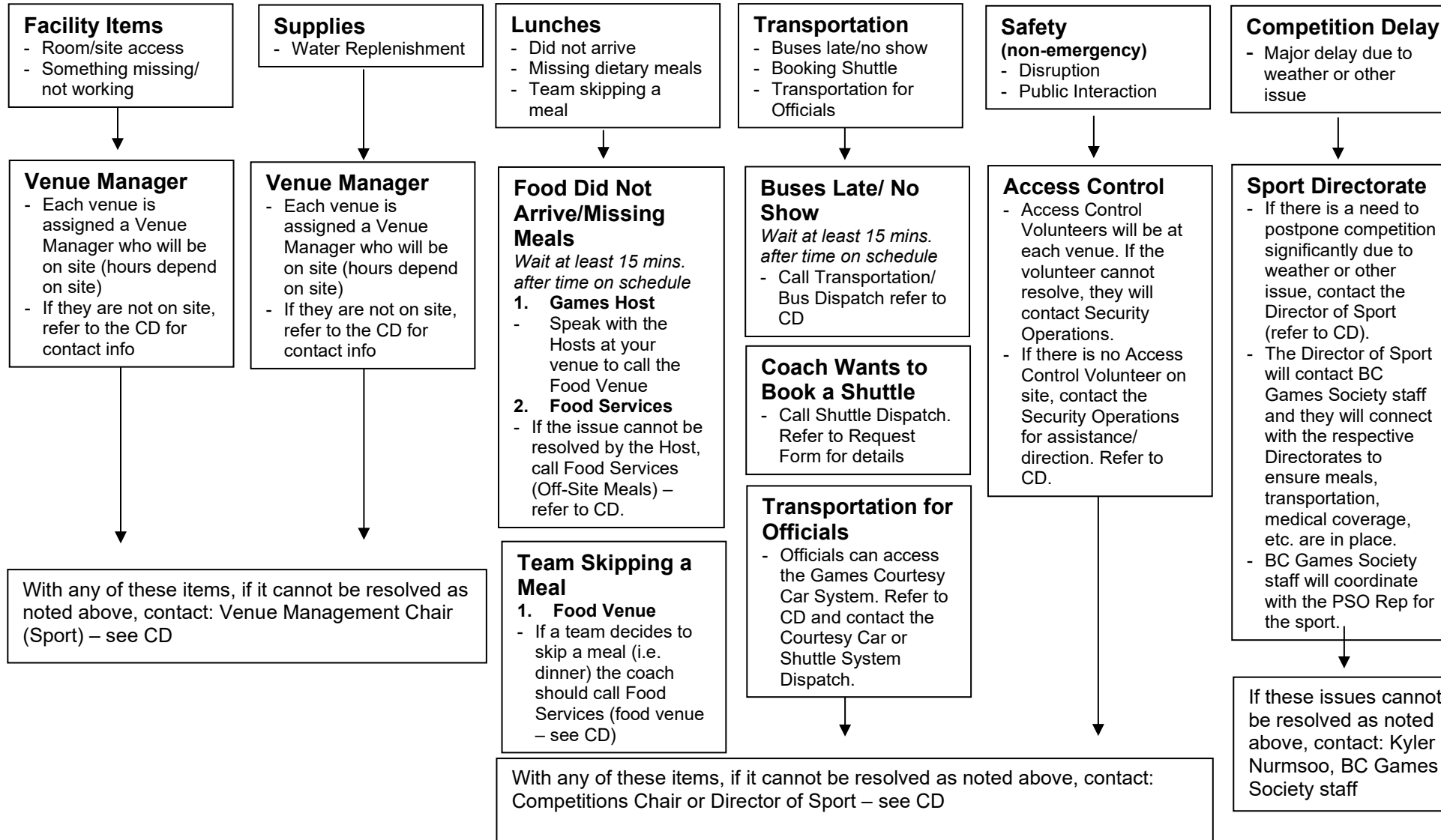


**THIS SIDE OF THE CHART IS FOR LOGISTICAL ISSUES THAT ARISE AT THE GAMES.**

Each venue will have a Games phone, usually located at the Games Information Station (staffed by Games Hosts). A **Games Communications Directory (CD)** will be available. The Games Information Centre can also be called to assist with identifying numbers/individuals to contact **250-564-5422**.



**Leaving Accommodation or the Games early** – the BC Games Release Form to be completed and collected by the PSO Rep and provided to BC Games staff. Where the participant was on a flight, the PSO Rep will contact Kyler Nurmsoo, BC Games Society staff so that the flight manifest can be updated.

**THIS SIDE OF THE CHART OUTLINES THE MANAGEMENT OF A CRISIS, INCIDENTS, BEHAVIOURAL ISSUES, INFRACTIONS/ TRANSGRESSIONS OF THE CODE OF CONDUCTS, RULES, ETC.**

Issue	Who Manages
Field of Play Protests	<ul style="list-style-type: none"> <li>PSO</li> </ul>
Non-Field of Play Protests (eligibility, change in draws) *	<ul style="list-style-type: none"> <li>Sport Jury</li> <li>BC Summer Games Jury</li> </ul>
Infractions Transgressions of Code of Conduct, Behavioural/ Discipline Issues *	<ul style="list-style-type: none"> <li>BC Games Society utilizing the Discipline Process</li> </ul>
Safety Issues/ Participant Missing *	<ul style="list-style-type: none"> <li>BC Games Society utilizing the Crisis Communications Plan</li> </ul>

\* PSOs will be included in the process that involves their participants

**Infractions/Transgressions of Code of Conduct, Behavioural, and/or Discipline Issues**

The BC Games Society has set-up a BC Games Intake Line where participants and volunteers can report infractions/transgressions of the Code of Conduct, policies, or make a complaint, etc.

**Should a situation arise, PSO Reps should contact BC Games staff immediately. If BC Games staff cannot be reached, immediately contact the BC Games Intake Line: 236-601-1721.**